

IDL Colour Coating Ltd Terms and Conditions of Sale

1 Orders

The contract to supply is between IDL Colour Coating Ltd (IDL) and the person or business placing the order. IDL reserves the right to refuse to accept the Purchaser's order.

2 Contract

All orders for kitchen equipment are accepted on IDL terms and conditions unless varied in writing by an authorised officer IDL.

3 Prices

All prices quoted are valid for a period of 30 days. Delivery prices quoted are only estimates and may vary subject to carriers' cost increases. Prices shown on the IDL website may be subject to alteration or withdrawal without notice.

4 Fabrication

Items made to the specification of the customer or customer's agent cannot be changed and must be paid for in full. Any modifications to the original design submitted will be charged for in accordance with our terms of business.

5 Variations

IDL will endeavour to ensure all site measurements are correct but any changes made after quotation will require a variation order or CVI.

6 Installation

IDL does not install its products unless specifically stated.

Buyers are advised to be familiar with the manufacturers' requirements for the supply of water, electricity, gas/LPG, and product spacing, to ensure the goods are correctly installed, and the warranty is not invalidated. Installation should only be carried out by properly qualified personnel.

Installation costs quoted by IDL are subject to final site survey and do not include any additional materials not already supplied.

Extra works and abortive time will be charged.

Site must be clean and fit to commence work - extra work involved in site preparation will be chargeable

Provision of all services to within 1 metre in the same room and necessary consents are responsibility of the Customer

7 Errors and Omissions

Any errors contained in IDL's quotation, price list, website, acknowledgement or invoice will be corrected when discovered, and notified to the Buyer at the earliest stage.

8 Payments

When the Purchaser is paying by credit card, payment is taken on the day the goods are shipped for stock items otherwise on the day ordered.

9 Title

Ownership of the goods supplied remains with IDL until paid for in full by the Buyer.

10 Delivery

The delivery date shown in the Order Confirmation will be regarded as an estimate. The goods shall be considered to be delivered when deposited at the address designated by the Buyer. It is the Buyer's responsibility to ensure they have sufficient staff and equipment to safely take receipt of the goods from the Carrier.

11 Returns

Goods supplied against a firm order may not be returned without the Purchaser applying for, and receiving, the consent of IDL and must be in original condition unused. Goods specially ordered and bespoke equipment are not returnable. IDL reserves the right to charge an administration fee on all returns.

12 Orders Damaged In Transit

All deliveries must be inspected for visible damage prior to acceptance. Any damage must be noted on the documentation held by the Carrier. All deliveries should be unpacked as soon as possible, and any concealed damage must be reported with 24 hours of delivery. Notify IDL immediately any damage is confirmed, and arrangements to rectify the problem will be made.

13 Cancellation

Buyers who need to cancel an order must notify IDL as soon as possible. The Buyer shall be responsible for all shipping costs on orders that have been shipped prior to cancellation, or that are refused at the time of delivery. IDL reserves the right to charge a restocking fee or cancellation charge on all cancellations.

12 Warranty

All goods supplied by IDL carry the manufacturers' warranty, and it is the responsibility of the Buyer to register the warranty and ensure that it is not invalidated in any way.

13 Liability

IDL accepts no liability arising from or contributed to, by the installation of products by the Buyer or the Buyer's contractors.

14 Tax

All prices shown on IDL's website and in its literature are subject to UK Value Added Tax.

15 Disclaimer

IDL has made every effort to ensure that the information provided, but no legal responsibility is accepted for any errors, omissions or misleading statements. IDL is not responsible for, and cannot guarantee the accuracy of, information on websites that it does not manage. The inclusion of a hyperlink should not be taken as an endorsement by IDL of the website to which it points.

16 Late Payment

Interest and debt recovery costs will be charged on late payments in accordance with the provisions of the late payments of commercial debts regulations 2013.